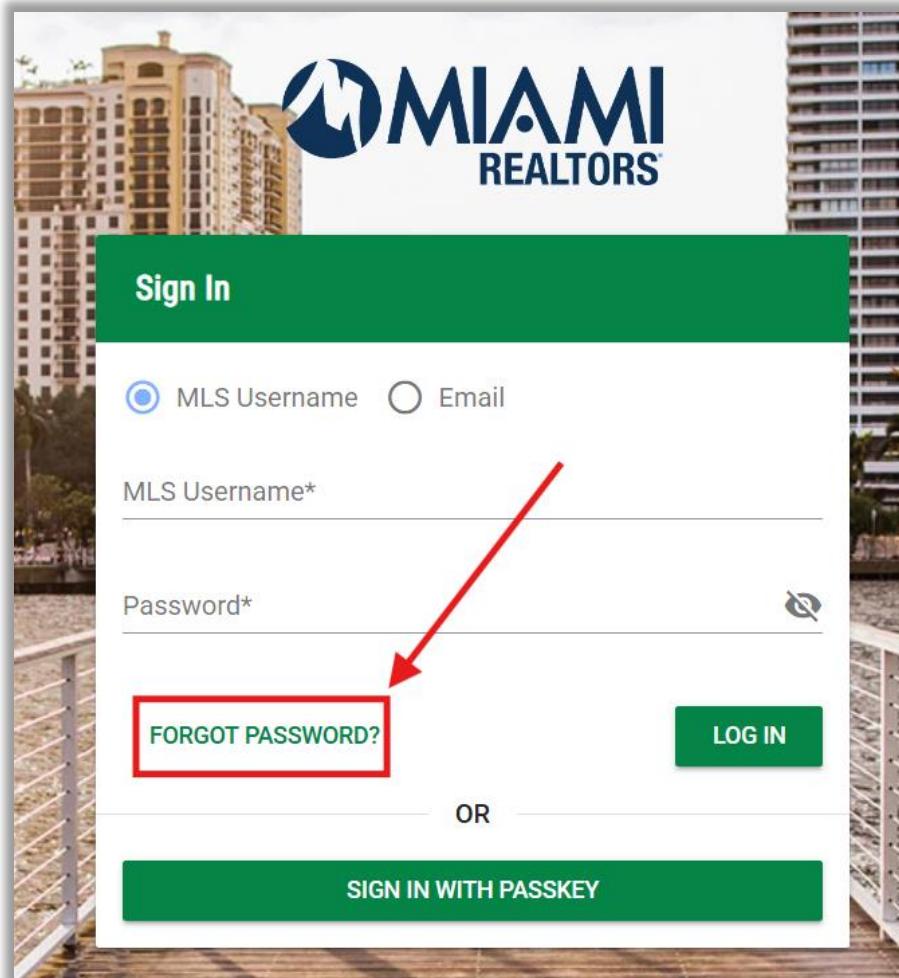
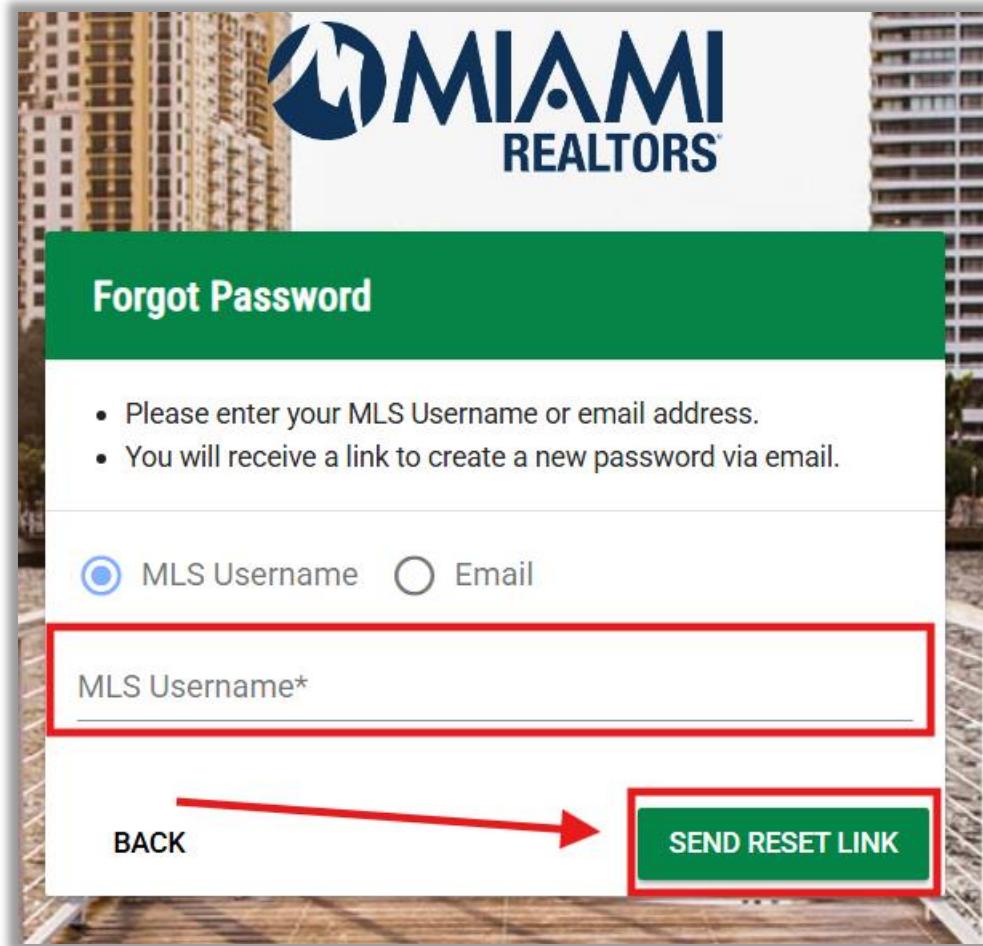


How to Reset Password Logged Out of Your MIAMI Gateway Dashboard

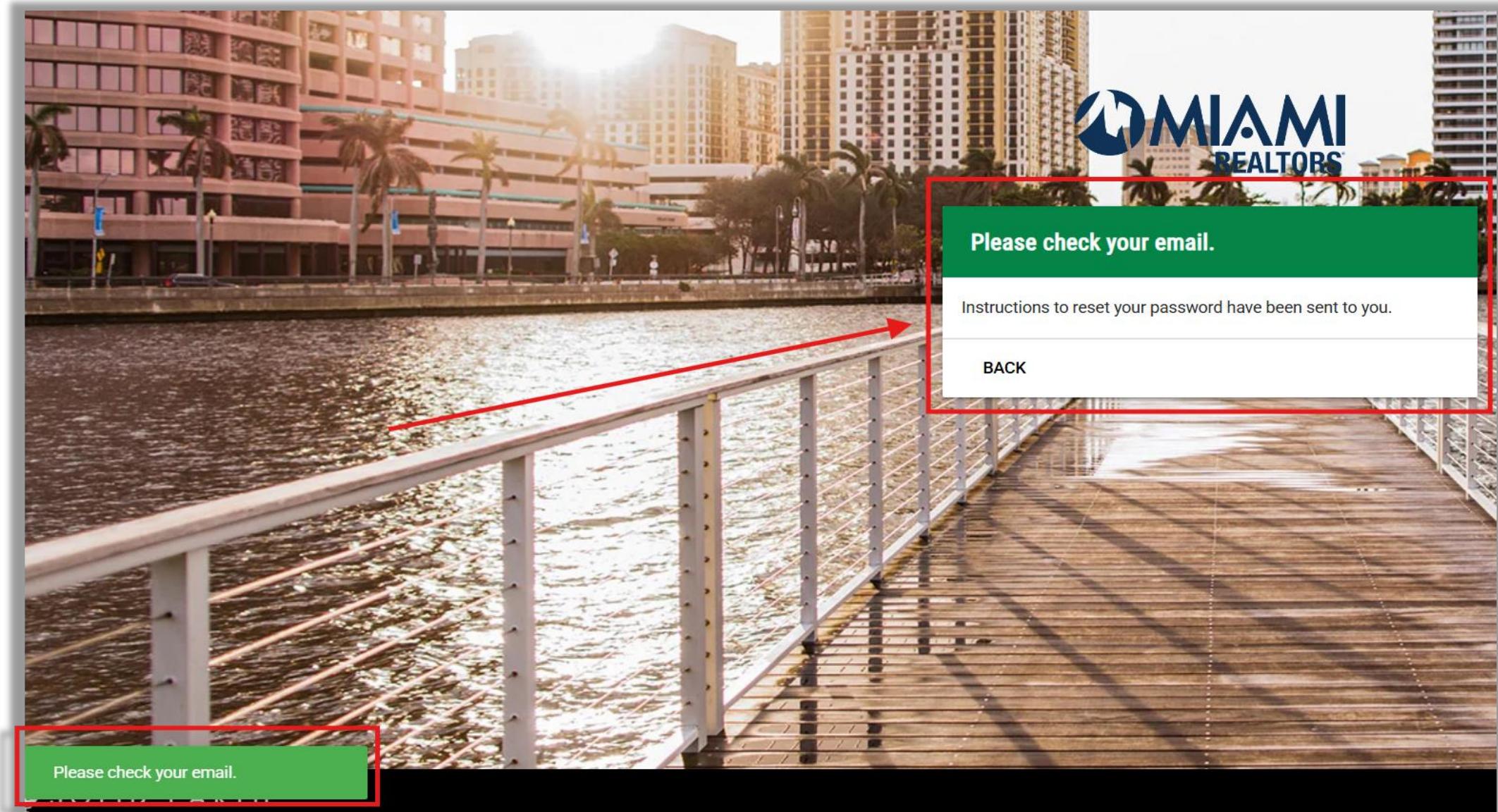
1. Select “Forgot Password?” at the Gateway login page
 - <https://miamirealtors.mysolidearth.com/>



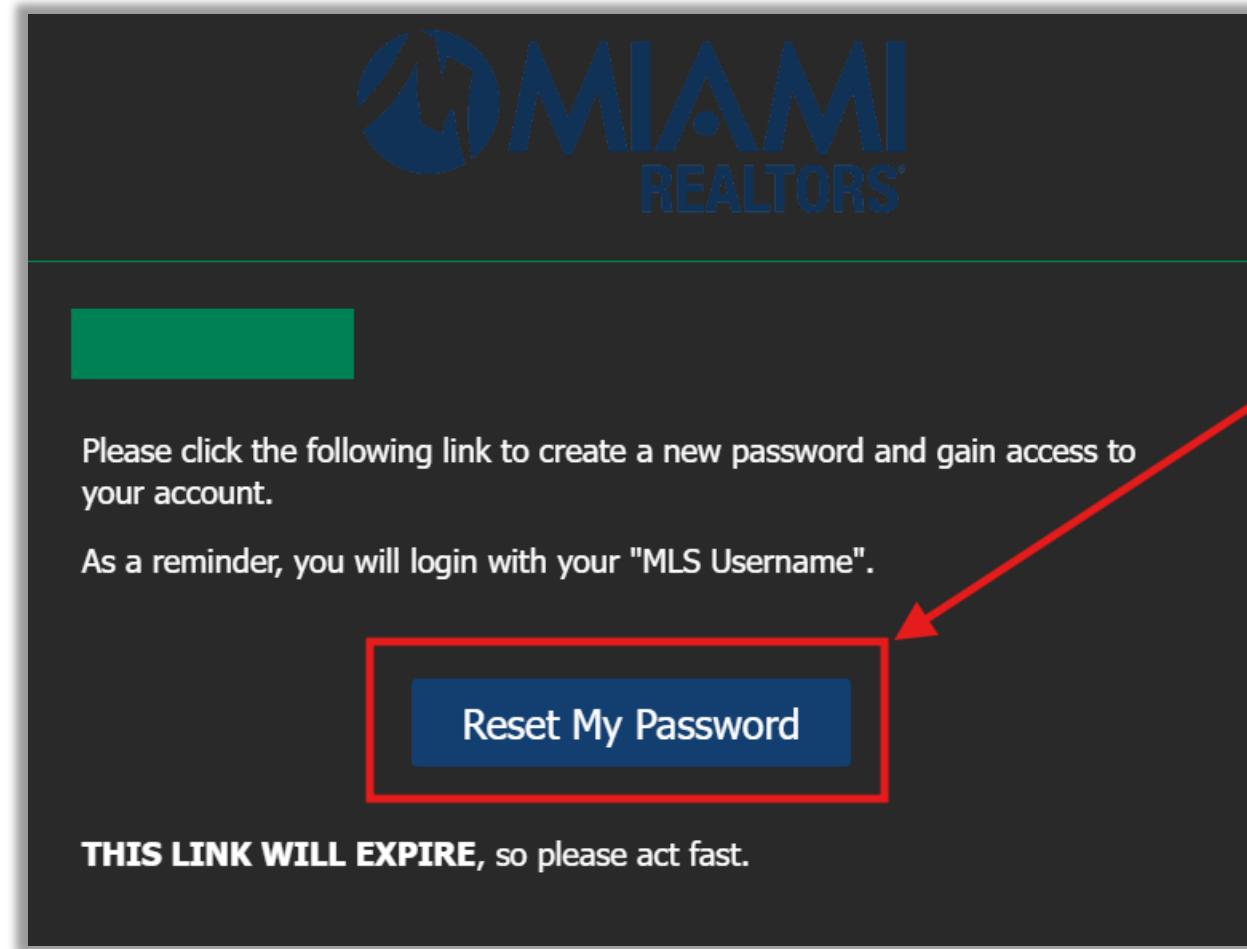
2. Input MLS Username or Email, then select “SEND RESET LINK”



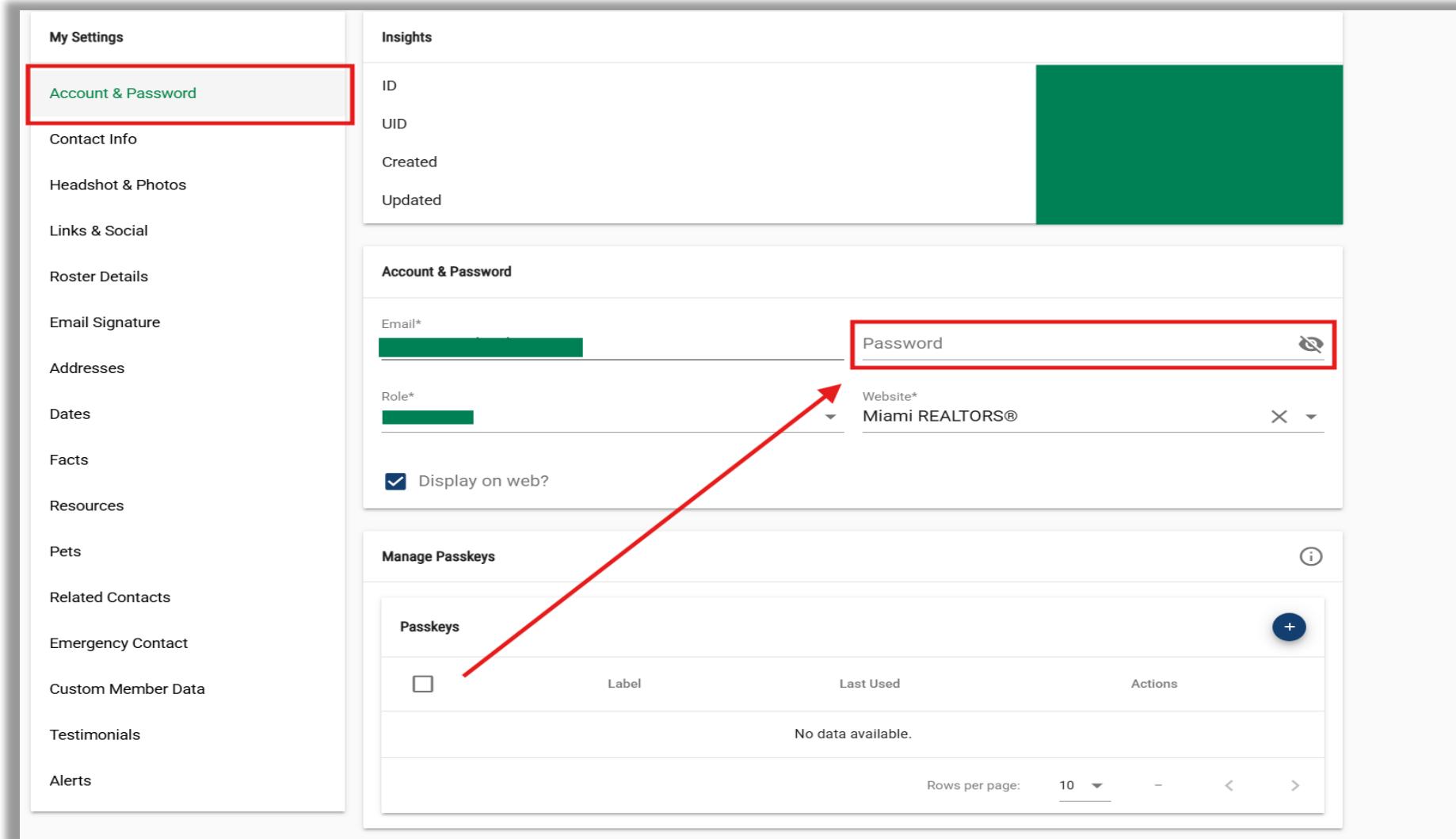
3. Once you select “SEND RESET LINK” you will get this page to check your email.



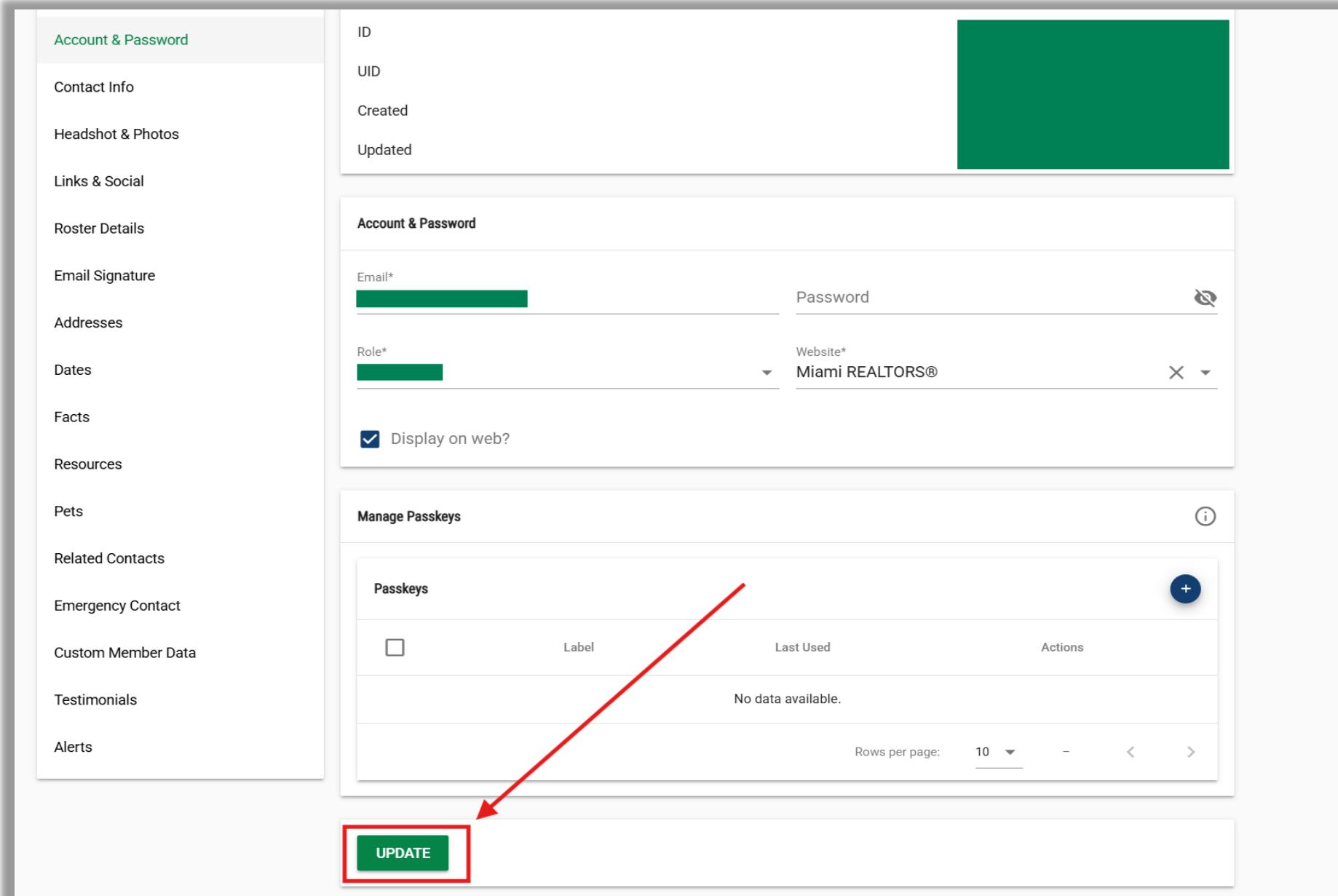
4. Once you locate the email from **membership@miamire.com** with the subject line “*Your Password Reset Instructions for Miami Gateway*,” click the “**Reset My Password**” link.



5. Under "Account & Password," enter your new desired password in the "Password" field.



6. Lastly select "Update"



The image shows a user profile edit page. On the left is a sidebar with various tabs: Account & Password, Contact Info, Headshot & Photos, Links & Social, Roster Details, Email Signature, Addresses, Dates, Facts, Resources, Pets, Related Contacts, Emergency Contact, Custom Member Data, Testimonials, and Alerts. The 'Account & Password' tab is selected. The main content area has tabs for 'Account & Password' and 'Manage Passkeys'. The 'Account & Password' tab is active, showing fields for Email* (redacted), Password (redacted), Role* (redacted), Website* (Miami REALTORS®), and a checked 'Display on web?' checkbox. The 'Manage Passkeys' tab shows a table with columns for Passkeys, Label, Last Used, and Actions. A red arrow points from the 'UPDATE' button at the bottom of the page to the 'Actions' column in the 'Manage Passkeys' table.

Account & Password

Contact Info

Headshot & Photos

Links & Social

Roster Details

Email Signature

Addresses

Dates

Facts

Resources

Pets

Related Contacts

Emergency Contact

Custom Member Data

Testimonials

Alerts

ID

UID

Created

Updated

Account & Password

Email*

Role*

Website*

Display on web?

Manage Passkeys

Passkeys

Label

Last Used

Actions

No data available.

Rows per page: 10

UPDATE

7. Once completed a green box displaying "**Successfully updated**" will appear at the bottom left of your window as confirmation

The screenshot shows a user profile update form. On the left, a sidebar lists various profile categories: Headshot & Photos, Links & Social, Roster Details, Email Signature, Addresses, Dates, Facts, Resources, Pets, Related Contacts, Emergency Contact, Custom Member Data, Testimonials, and Alerts. The 'Custom Member Data' section is currently active, indicated by a red arrow pointing from the 'Successfully updated' message at the bottom left. The main content area shows the 'Account & Password' section with fields for Email*, Password, Role*, Website*, and a 'Display on web?' checkbox. Below this is the 'Manage Passkeys' section, which is currently empty. At the bottom of the page, there is a green 'UPDATE' button.

Successfully updated.

Headshot & Photos
Links & Social
Roster Details
Email Signature
Addresses
Dates
Facts
Resources
Pets
Related Contacts
Emergency Contact
Custom Member Data
Testimonials
Alerts

Updated 7/31/2025

Account & Password

Email* [REDACTED]

Role* [REDACTED]

Website* Miami REALTORS®

Display on web?

Manage Passkeys

Passkeys

<input type="checkbox"/>	Label	Last Used	Actions
No data available.			

Rows per page: 10

UPDATE