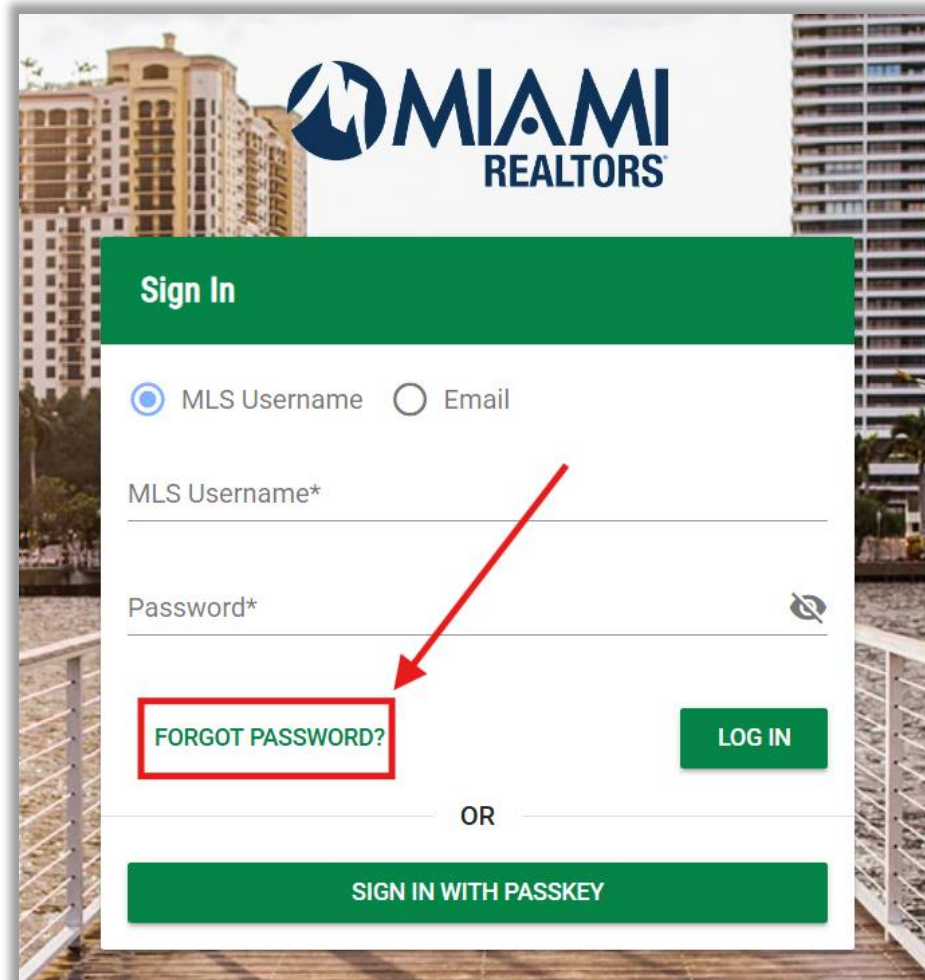


How to Reset Password Logged Out of Your MIAMI Gateway Dashboard

1. Select “Forgot Password?” at the Gateway login page
 - <https://miamirealtors.mysolidearth.com/>



The screenshot shows the Miami Realtors login interface. At the top is the 'MIAMI REALTORS' logo. Below it is a green 'Sign In' header. The login form includes radio buttons for 'MLS Username' (selected) and 'Email'. There are input fields for 'MLS Username*' and 'Password*'. A red arrow points to a red-bordered box containing the text 'FORGOT PASSWORD?'. To the right of this box is a green 'LOG IN' button. Below the login fields is an 'OR' separator, and at the bottom is a wide green button labeled 'SIGN IN WITH PASSKEY'.

2. Input MLS Username or Email, then select **“SEND RESET LINK”**


MIAMI REALTORS

Forgot Password

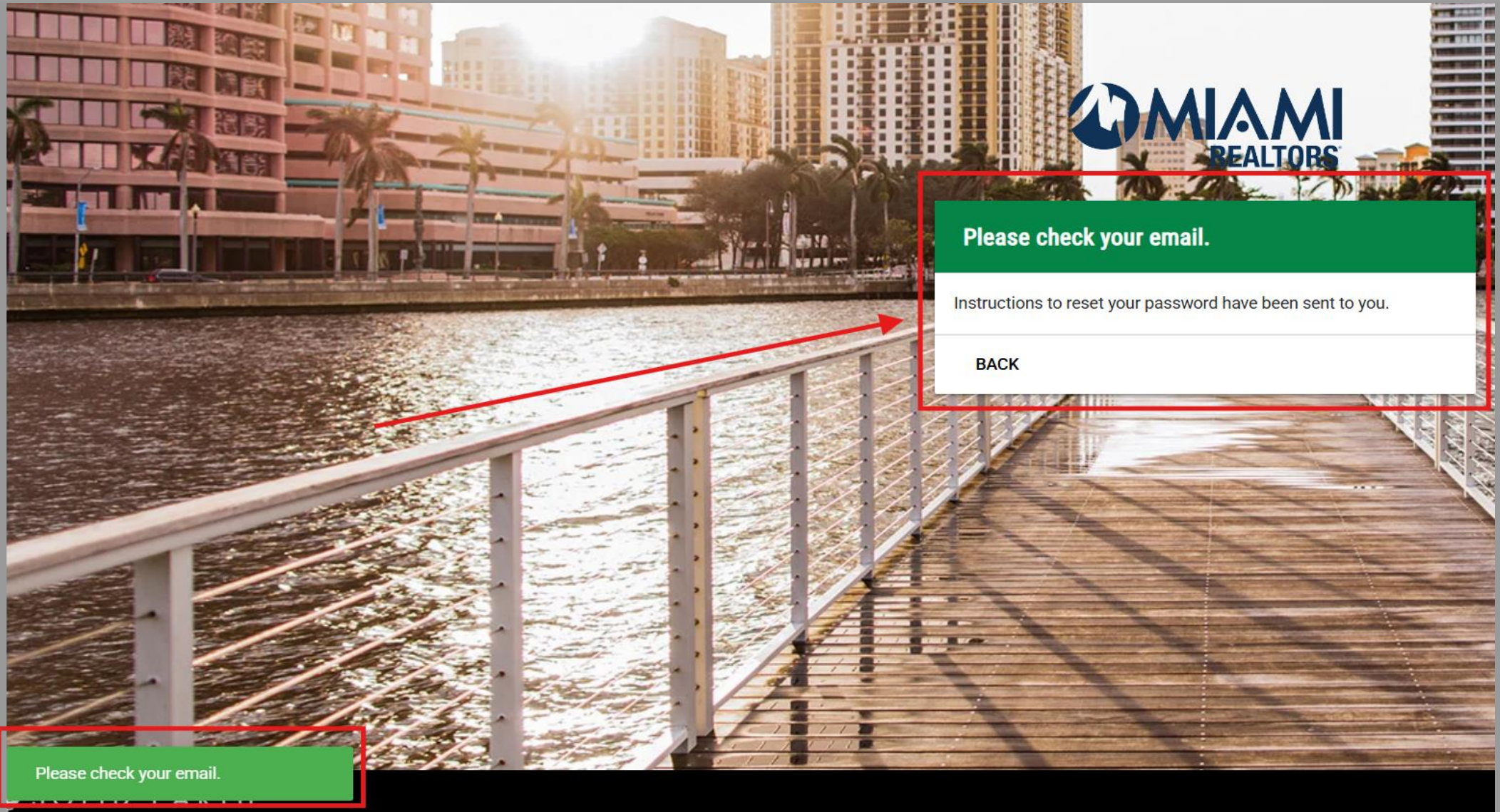
- Please enter your MLS Username or email address.
- You will receive a link to create a new password via email.

☒ MLS Username ☐ Email

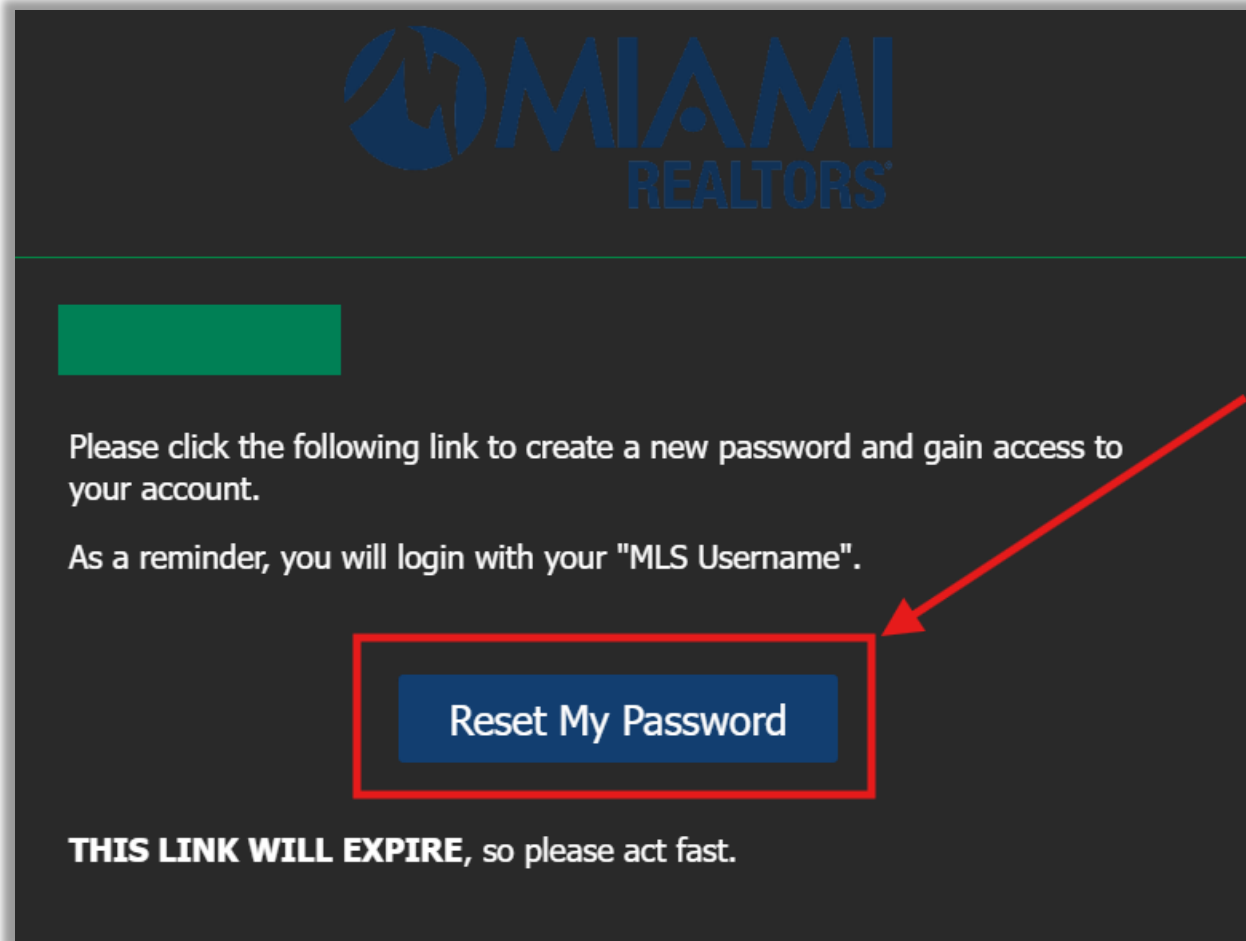
MLS Username*

BACK  **SEND RESET LINK**

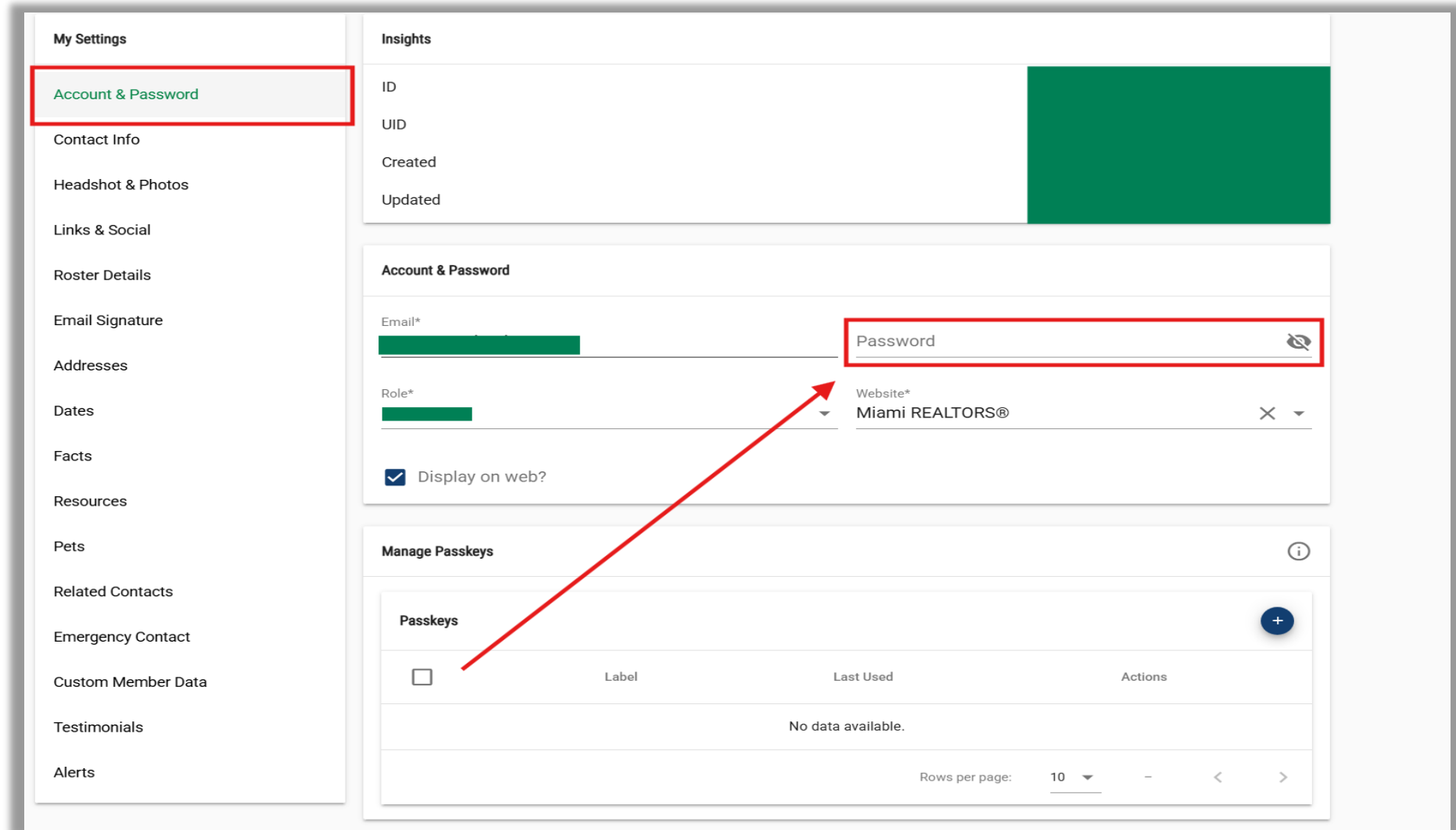
3. Once you select “**SEND RESET LINK**” you will get this page to check your email.



4. Once you locate the email from **membership@miamire.com** with the subject line *"Your Password Reset Instructions for Miami Gateway,"* click the **"Reset My Password"** link.



5. Under **"Account & Password,"** enter your new desired password in the **"Password"** field.



The screenshot shows a user profile settings page. On the left is a sidebar with 'My Settings' and various options. 'Account & Password' is highlighted with a red box. The main content area has an 'Insights' section with a green profile picture placeholder. Below it is the 'Account & Password' section, which contains fields for 'Email*', 'Role*', 'Website*', and a 'Password' field. The 'Password' field is highlighted with a red box, and a red arrow points to it from the 'Manage Passkeys' section below. The 'Manage Passkeys' section contains a table with columns 'Passkeys', 'Label', 'Last Used', and 'Actions'. The table is currently empty, showing 'No data available.' at the bottom.

My Settings

- Account & Password
- Contact Info
- Headshot & Photos
- Links & Social
- Roster Details
- Email Signature
- Addresses
- Dates
- Facts
- Resources
- Pets
- Related Contacts
- Emergency Contact
- Custom Member Data
- Testimonials
- Alerts

Insights

ID

UID

Created

Updated

Account & Password

Email*

Role*

Website*

☒ Display on web?

Manage Passkeys

Passkeys

<input type="checkbox"/>	Label	Last Used	Actions
No data available.			

Rows per page: 10

6. Lastly select "Update"

Account & Password

Contact Info

Headshot & Photos

Links & Social

Roster Details

Email Signature

Addresses

Dates

Facts

Resources

Pets

Related Contacts

Emergency Contact

Custom Member Data

Testimonials

Alerts

ID

UID

Created

Updated

Account & Password

Email*

Password

Role*

Website*

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☒ Display on web?

Manage Passkeys

Passkeys

	Label	Last Used	Actions
<input type="checkbox"/>			
No data available.			

Rows per page: 10

UPDATE

7. Once completed a green box displaying **"Successfully updated"** will appear at the bottom left of your window as confirmation

Headshot & Photos

Links & Social

Roster Details

Email Signature

Addresses

Dates

Facts

Resources

Pets

Related Contacts

Emergency Contact

Custom Member Data

Testimonials

Alerts

Updated

7/31/2025

Account & Password

Email*

Password

Role*

Website*

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☒ Display on web?

Manage Passkeys

Passkeys

☐

Label

Last Used

Actions

No data available.

Rows per page:

10

UPDATE

Successfully updated.